

**JHA CIF 20/20
SMOKY MOUNTAIN
USER GROUP CONFERENCE**

May 23 – 26, 2017

Mainstay Suites and Conference Center
410 Pine Mountain Road
Pigeon Forge, Tennessee

Registration Deadline: May 1, 2017

Announcing the 14th annual JHA CIF 20/20 Smoky Mountain User Group Conference!

Are you ready for Spring in the mountains? Then mark your calendars for May 23–26, 2017 and come on over to beautiful Pigeon Forge, Tennessee for another fun-filled, educationally packed conference at the MainStay Suites and Convention Center. We have a great price locked in for hotel suites at an affordable \$89 per night. **All Members attending the Regular Session receive two complimentary tickets and two \$15 meal vouchers** to Dollywood May 25, 2017; these tickets are ‘come after three - next day free.’ Due to the number of unused tickets last year, please only request the additional complimentary ticket if you are certain it will be used. Additional tickets after the two complimentary tickets may be purchased for your guests/family in Section 3 of the attached registration form.

Bring your Incident Response Plans because this year we will start a day early with a Special Session for a mock drill to focus on Cyber Security. Tom Williams of Centurion will be conducting the mock drill regarding a cyber-threat and we also scheduled, John Matthews, Sevier County EMA Director to speak to the group regarding lessons learned from the recent fires in Sevier County. The Special Session has a separate attendee fee of \$25 to accommodate Member Banks who wish to send staff only to the Special Session. The fee to attend the regular conference session is \$75. (To attend both is \$100). Annual SMUG Membership dues of \$200 for each Bank are also due at registration. Banks that only need to renew their membership, fill out only Section 1 and Section 2 of the form.

Hotel Information:

The JHA CIF 20/20 SMUG Conference is at the MainStay Suites, Pigeon Forge, Tennessee. The MainStay Conference Center is located at the back of the hotel property. Call 1-888-428-8350 for reservations. Ask for the Smoky Mountain Users Group rate of \$89 a night. Reservations must be made by **May 1** to guarantee this great rate!

Agendas

SPECIAL SESSION Agenda (\$25 per Attendee)

Tuesday, May 23 – Special Session

1:00 - 1:45 pm	John Matthews, Sevier County EMA Director, John Mathews
1:45 - 2:00 pm	<i>Break-Ice Cream</i>
2:00 – 4:00	Cyber Attack Mock Drill - Tom Williams/Centurion

REGULAR SESSION-SMUG CONFERENCE- (\$75 per attendee)

Wednesday, May 24, 2017

8:30 – 8:45	Announcements from SMUG Pres. Brooke Belcher
8:45 – 9:30	Paul Wiggins - Internet Solutions
9:30 – 9:50	<i>Break</i>
9:50 – 11:00	PassPort - Harold Weick
11:00 – 11:30	<i>Visit with Vendors</i>
11:30 - 12:15	Bill Dean - LBMC: <u>Ways to Avoid Getting Hacked</u>
12:15 - 1:15	<i>Box Lunch Served</i>
1:15 - 2:00	FBI - <u>When and How to Contact the FCB</u>
2:00 - 2:15	<i>Break</i>
2:15 – 3:00	Cognos - Topic TBD
3:10 - 4:00	Tom Hinkle, The Compliance Guru: <u>The Information Security Officer, Requirements and Best Practices for this Critical Position</u>

(continued)

Thursday, May 25, 2017

8:30 – 8:45	Announcements from SMUG Pres. Brooke Belcher
8:45 – 9:30	JHA CIF 20/20 Enhancements: DDA and CIF – Amy Cossey, JHA
9:30 – 9:45	<i>Break</i>
9:45 – 10:30	JHA CIF 20/20 Enhancements: Loans and Misc – Amy Cossey, JHA
10:30 – 10:45	<i>Break</i>
10:45 – 11:30	Xperience Administration and Configuration – Amy Cossey, JHA
11:30 – 12:30	<i>Lunch Provided - Archer's BBQ</i>
12:30 – 1:15	JhaEnterprise Workflow – Amy Cossey, JHA
1:15 – 2:00	<i>Break</i>
2:00 – 2:45	Training on LMS – Education Key to Success – Amy Cossey, JHA
2:45 – 3:00	<i>Break</i>
3:00 – 3:45	CIF 20/20 Vertex Enhancements
	<i>Dollywood</i>

Friday, May 26, 2017

8:00 – 10:00	User Group Breakfast and Business Meeting	<p>Breakfast Buffet –Attendee’s family and guests welcome to attend.</p> <p>Review Enhancement Submissions</p> <p>Election of officers</p> <p>SMUG Committees</p> <p>Preliminary Planning for 2018 Conference</p>
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SMUG 2017 Registration

SECTION 1: MEMBER BANK INFORMATION

Please note: Annual dues of \$200 per bank are payable upon registration. If the Bank is not sending anyone to the conference, simply ignore Section 3 - Registration.

Bank Name: _____

Mailing Address: _____

City/State/Zip: _____

SECTION 2: Payment and Mailing information

Annual Bank Membership Dues (\$200 per bank)		\$ <u>200.00</u>
Tuesday Session – Special Session # of attendees _____ x \$25.00		\$ _____
Regular Conference Fee (May 22-26) Section 3 # of attendees _____ x \$75.00		\$ _____
TOTAL DUE by Bank:		\$ _____

Payment for extra tickets must be submitted with the enrollment form and checks written separately from conference fees.

Total for extra Adult and/or Children Dollywood Vouchers & Tickets \$ _____

TOTAL AMOUNT Payments by Attendees \$ _____

Please make checks payable to the “Smoky Mountain User Group”.

Mail this page along with all Section 3 forms with payment to:

**First Community Bank of E TN
ATTN: Nikki Greene / SMUG
P.O. Box 820
Rogersville, TN 37857**

SECTION 3: Registration for Tuesday - Friday Complete and print for each attendee.

Attendee Name: _____

Title: _____

Email Address: _____

Tuesday, May 23 **I am attending the Special Session**

Wednesday, May 24 (please place a checkmark next to each session you plan to attend)

- 8:45 AM Internet Solutions
- 9:50 AM PassPort
- 11:00 AM Visit with Vendors
- 11:30 AM Bill Dean - LBMC: Ways to Avoid Getting Hacked
- 12:15 PM **Box Lunch**
- 1:15 PM FBI - When and How to Contact the FCB
- 2:15 PM Cognos - Topic TBD
- 3:10 PM Tom Hinkle, The Compliance Guru: The Information Security Officer, Requirements and Best Practices
- 4:00 PM **Vendor Exhibit & Reception (5:30 pm drawing for Door Prizes)**

Thursday, May 25 (please place a checkmark next to each session you plan to attend)

- 8:45 AM CIF 20/20 Enhancements (DDA & CIF)
 - 9:45 AM CIF 20/20 Enhancements (Loan & Misc)
 - 10:45 AM Xperience Administration and Configuration
 - 11:30 AM **BBQ LUNCH**
 - 12:30 PM JHA Enterprise Workflow
 - 2:00 PM Training on LMS - Education: Key to Success
 - 3:00 PM CIF 20/20 Vertex Enhancements
 - I am attending Dollywood**
 - I am requesting a second free Dollywood ticket and meal voucher
 - I have enclosed a check for additional tickets for my guests (enter number of tickets below):
- # _____ Additional Dollywood (12+) @ \$55 each # _____ Dollywood Children (4-11) @ \$46 each,
_____ Additional Dollywood meal vouchers @ \$15 each

Friday, May 26

_____ including you and your guests attending User Group Breakfast (made to order omelets will be served)