

WEDNESDAY

7:00 - 8:00	BREAKFAST
7:50 - 8:00	WELCOME & ANNOUNCEMENTS
8:00 - 9:30	{SESSION TITLE} <i>Ben Lawson • Burk IT</i>
9:30 - 10:00	BREAK WITH VENDORS
10:05 - 10:50	{SESSION TITLE} <i>Brandon Hartley • Jack Henry</i>
10:55 - 11:40	{SESSION TITLE} <i>Kristi Giles • Jack Henry</i>
11:45 - 1:25	LUNCH WITH VENDORS
1:30 - 2:15	{SESSION TITLE} <i>Kim Sorenson • Jack Henry</i>
2:15 - 2:30	BREAK WITH VENDORS
2:30 - 4:00	DIGITAL {SESSION TITLE} <i>Amy Aldrich • Jack Henry</i>
4:05 - 4:55	{SESSION TITLE} <i>Brent Thompson • Jack Henry</i>
5:00 - 6:30	VENDOR RECEPTION & PRIZE DRAWINGS

THURSDAY

7:00 - 8:00	BREAKFAST
7:50 - 8:00	WELCOME & ANNOUNCEMENTS
8:00 - 9:45	DIGITAL 2 {SESSION TITLE} <i>Amy Aldrich • Jack Henry</i>
9:45 - 10:40	{SESSION TITLE} <i>Patti Joyner • {COMPANY}</i>
10:45 - 11:00	BREAK
11:15 - 11:55	{SESSION TITLE} <i>Tammy Humphrey • Jack Henry</i>
12:00 - 1:00	LUNCH
1:05 - 1:45	{SESSION TITLE} CPS - REVIEW OF RULES AND REPORTS <i>Kayla Benton • Jack Henry</i>
1:50 - 2:35	{SESSION TITLE} <i>Patti Joyner • {COMPANY}</i>
2:35 - 2:55	BREAK
3:00 - 3:35	DISASTER RECOVERY AND PREPAREDNESS <i>Eric Flick • Jack Henry</i>
4:00 - 5:00	{SESSION TITLE} <i>Ben Lawson • Burk IT</i>

FRI

8:00 - 9:00	BREAKFAST
10:00	ANNUAL BUSINESS MEETING FOR SMUG MEMBERS

Mark your calendars & join us in beautiful GATLINBURG, TENNESSEE!

We're gearing up for another fun-filled, education packed conference - this year at the Margaritaville Resort.

- The fee for each attendee is \$150.00. (One Day Session is \$75.00)
- Annual SMUG Membership dues of \$300.00 for each Bank are also due.
- Banks that only need to renew their membership, please fill out *Section 1*, *Section 2*, and *Section 3* of the form.

SMUG Cancellation Policy: If you cancel your SMUG Registration by **April 15**, we will grant full refunds. Refunds will not be granted for "no-shows" or for cancellations received after **May 1**.



Margaritaville Resort

Gatlinburg, Tennessee



For Reservations call
865-430-4200



539 Parkway
Gatlinburg, TN 37738



Online Reservation

Or Visit: <https://be.synxis.com/?Hotel=8446&Chain=23717&arrive=2026-05-12&depart=2026-05-15&adult=1&child=0&group=7479541>

Hotel Cancellation:
See Hotel Cancellation Policy for details.



2026 Registration Form

Section 1 | Member Bank Information

Please Note: Annual dues of \$300.00 per bank are payable upon registration.

If the Bank is not sending anyone to the Conference, simply ignore Section 4 | Member Registration.

Bank Name: _____

City/State: _____

Website: _____

Primary Contact: _____

Secondary Contact: _____

Section 2 | Payment and Mailing Information

Please make checks payable to the "Smoky Mountain User Group"

*Mail this page along with SECTION 3 for **each attendee** and payment to:*

First Century Bank
ATTN: Gary Brooks/SMUG
PO Box 159
Tazewell, TN 37879

Annual Bank Membership Dues	\$300.00 per Bank
Attendee Conference Fee	\$150.00 per Attendee
One Day Attendee	\$75.00 per Attendee

Total Included: _____

Section 3 | Google Group Members

Name _____ Email Address _____

2026 Registration Form

Section 4 | Member Registration *(Complete and Send for Each Attendee)*

Name: _____ Years in Banking: _____

Title: _____ Email: _____

WEDNESDAY | Please place an "X" in the first column for each session you plan to attend.

Session Time	Session Title
<input type="checkbox"/>	8:00 - 8:45 Breakfast
<input type="checkbox"/>	8:45 - 9:00 Welcome & Announcements
<input type="checkbox"/>	9:00 - 10:30 COMPLIANCE UPDATE • Rod Logan <i>Alchemetrics Solutions</i>
<input type="checkbox"/>	10:30 - 11:00 Break with Vendors
<input type="checkbox"/>	11:00 - 11:45 LET'S TALK LOANS: Upcoming Enhancements, our Current Initiative & Your Role in Shaping Success • Kristin [unclear] Jack Henry
<input type="checkbox"/>	11:45 - 1:00 Lunch with Vendors
<input type="checkbox"/>	1:00 - 1:45 LET'S TALK DEPOSITS: Upcoming Enhancements, our Current Initiative & Your Role in [unclear] and Jack Henry
<input type="checkbox"/>	1:45 - 2:30 SUNSETTING THE FFIEC CYBERSECURITY ASSESSMENT TOOL • Ben Lawson
<input type="checkbox"/>	2:30 - 2:45 Break with Vendors
<input type="checkbox"/>	2:45 - 3:45 WHAT'S NEW AND WHAT'S COMING SOON - All Things [unclear]
<input type="checkbox"/>	3:45 - 4:45 WHAT'S NEW WITH BSA AND FRAUD • Kim Sp
<input type="checkbox"/>	4:45 - 6:00 VENDOR RECEPTION & PRIZE DRAW

WILL UPDATE AFTER FINALIZING SESSION TITLES

THURSDAY | Please place an "X" in the first column for each session you plan to attend.

Session Time	Session Title
<input type="checkbox"/>	8:00 - 8:45 Breakfast
<input type="checkbox"/>	8:45 - 9:00 Welcome & Announcements
<input type="checkbox"/>	9:00 - 10:30 NEW DIGITAL PRODUCTS • Amy Aldrich Jack Henry
<input type="checkbox"/>	10:30 - 11:00 ENHANCEMENTS & INTEGRATIONS • Brandon Hartley Jack Henry
<input type="checkbox"/>	11:00 - 11:45 DO YOU KNOW? • Don Poulson Jr Jack Henry
<input type="checkbox"/>	11:45 - 1:00 WHAT'S NEW WITH BSA AND FRAUD • Richard Owens Jack Henry
<input type="checkbox"/>	12:00 - 12:45 Lunch with Vendors
<input type="checkbox"/>	1:00 - 2:00 THE BIRDS AND BEES OF FRAUD • Bob J. Kirby CFE, CFCI <i>Corporate Investigator</i>
<input type="checkbox"/>	1:30 - 2:00 IN TO OUT CORE MIGRATION • Question & Answer • Caleb Coatney Jack Henry
<input type="checkbox"/>	2:00 - 2:30 IT MANAGEMENT & ISO COLLABORATION STRATEGIES • Emily Strickland <i>Safe Systems</i>
<input type="checkbox"/>	2:30 - 3:00 VENDOR MANAGEMENT COMPLIANCE • Whitney Coffman <i>Sentry Advisors</i>
<input type="checkbox"/>	3:00 - 3:15 Break
<input type="checkbox"/>	3:15 - 4:00 CPS FRAUD CENTER 201 • Kayla Benton Jack Henry
<input type="checkbox"/>	4:00 - 5:00 IS IT OVER YET? • A Disaster Recovery Tabletop in a Brave New World • Ben Lawson <i>Burk IT</i>
<input type="checkbox"/>	5:00 - 6:00 ANNUAL BUSINESS MEETING FOR SMUG MEMBERS • Refreshments will be served • All Attendees are welcome.